# **News from Bottisham Medical Practice Patients' Participation Group**

**Sadly:** The practice report that staff are still being subjected to abuse. This is quite unacceptable. They are doing their best under difficult circumstances

Flu vaccination clinics: These are being planned for middle of September.

**Funds:** The committee have agreed to contribute to the cost of a new ECG machine.

**Next meeting:** If you would like to join one of our Zoom meetings please email our chairman at <a href="mailto:s.j.gilson@btinternet.com">s.j.gilson@btinternet.com</a> who will send you a meeting invite. Next regular meeting September 29th at 2pm.

# **Bottisham Medical Practice Patients Participation Group**

## From the Cambridge and Peterborough Clinical Commissioning Group:

**Increased demand on Urgent and Emergency Care and GPs:** As we move out of lockdown, Urgent and Emergency Care and GPs are experiencing an increase in demand on their services. We are reminding people to Think 111 First. If they think they need urgent or emergency care, then local people are encouraged to contact NHS 111 either on the telephone or online, or to consider visiting a pharmacy for advice about a range of conditions including hay fever, colds, and allergies.

### Reminder that if you have COVID-19 symptoms, get tested.

Testing or swabbing is an important part of the COVID-19 plans. Testing is available to any member of the public (over the age of 5) with symptoms by visiting <a href="mailto:nhs.uk/coronavirus">nhs.uk/coronavirus</a> Tests must be booked in advance.

#### 119 Testing Call Centre

By calling 119, members of the public, who don't have online access, can book a COVID-19 swab test, and ask any questions relating to having a test and getting results. This includes about drive through test sites, mobile test units and home tests.

The call centre is open from 7am to 11pm and can be accessed by people with speech or language difficulties as well as by people whose first language isn't English.

### With Rising Rates of Covid infection:

**Collective Plea for Caution** from the local director of Public Health, the Chief Constable, the Chief Fire Officer, the Chief Operating Officer of East of England Ambulance Service and the Chair of the CCG GP Dr Howsam. Please keep following the guidelines for vaccination, space, face and hands.